

# OAKWORKS<sup>®</sup>

## FIELD SERVICE SOLUTION

*We are committed to timely service and support!*

We have Nationwide coverage in the United States & Canada utilizing these respected service organizations:

- Merry X-Ray Services



**Just Call OAKWORKS!<sup>®</sup>**  
**717.235.6807**

*Please provide the model and serial number along with a description of the problem.*

**SIMPLE TO ACCESS.**

***Fast to deliver.***

### OUR QUALITY CARE GROUP WILL:

- Respond within 24 hours, if not immediately during regular business hours M-F 8:30 am - 5:00 pm EST.
- Troubleshoot issues with the customer for a possible immediate solution.
- Identify the root cause and determine parts and service needed.
- Ship parts as needed.\*
- Contact the service provider who will then schedule an appointment with the customer.

**From call to resolution of the problem takes only a few days!**

*If the product is under warranty for labor and parts at the time of the request, Oakworks will handle all payments.*

*If the product is out of the labor warranty period, the service provider will bill the end user directly. \**

*\* Check warranty for details of coverage.*