

OAKWORKS®

FIELD SERVICE SOLUTION

We are committed to timely service and support!

We have Nationwide coverage in the United States (40 contiguous states) utilizing these respected service organization:

- Merry X-Ray Services



Just Call OAKWORKS®!
717.235.6807

Please provide the model and serial number along with a description of the problem.

SIMPLE TO ACCESS.

Fast to deliver.

OUR QUALITY CARE GROUP WILL:

- Respond within 24 hours, if not immediately during regular business hours M-F 8:30 am - 5:00 pm EST.
- Troubleshoot issues with the customer for a possible immediate solution.
- Identify the root cause and determine parts and service needed.
- Ship parts as needed.*
- Contact the service provider who will then schedule an appointment with the customer.

From call to resolution of the problem takes only a few days!

If the product is under warranty for labor and parts at the time of the request, Oakworks will handle all payments.

*If the product is out of the labor warranty period, the service provider will bill the end user directly. **

** Check warranty for details of coverage.*